

BHARAT PETROLEUM CORPORATION LTD. A Govt. of India Enterprise

Sec.3.4.1(L)

The Secretary, BSE Ltd., Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001 BSE Scrip Code: 500547 8th April, 2024

The Secretary, National Stock Exchange of India Ltd., Exchange Plaza, Plot No C/1, G Block, Bandra-Kurla Complex, Mumbai 400051 NSE Symbol : BPCL

Dear Sir/Madam,

## Sub: Statement of Grievance Redressal Mechanism for Quarter ended 31st March, 2024

We are submitting herewith Quarterly Statement of Grievance Redressal Mechanism for the 4<sup>th</sup> Quarter ended 31<sup>st</sup> March, 2024 as required under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of investor complaints for the Quarter 1-January-2024 to 31-March-2024:

Number of investor complaints pending at the beginning of the Quarter:	0
Number of investor complaints received during the Quarter:	6
Number of investor complaints disposed of during the Quarter:	6
Number of investor complaints remaining unresolved at the end the Quarter:	0

We request you to take the above on record.

Thanking you,

Yours faithfully, For Bharat Petroleum Corporation Limited

(V. Kala)

**Company Secretary** Encl: A/a

भारत भवन, 4 & 6, करीमभॉय रोड, बेलार्ड इस्टेट, पोस्ट बॉक्स क्र. 688, मुंबई - 400 001. फोन : 2271 3000/4000, फैक्स : 2271 3874

	Description	Requests opening	Requests received	Requests attended	Requests pending	Complaints opening (directly received)	Complaints received directly*	Complaints (directly received) disposed of	Complaints (directly received) remaining unresolved	opening (thru statutory authorities, ie	Complaints received (thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.)	statutory authorities, ie SEBI, BSE,	Complaints (thru statutory authorities, ie SEBI, BSE, NSE,MCA etc.) remaining unresolved
		1	2	3	4	1	2	3	4	1	2	3	4
1	NON RECEIPT OF DIVIDEND		839	839		-					5	5	•
2	TRANSMISSION / NAME DELETION		202	202									
3	ISSUE OF DUPLICATE SHARES		185	185									
1	CLAIM FORM		139	139									
5	REVALIDATION OF DIVIDEND WARRANT	•	91	91									
6	OTHERS	»	84	84							1	1	•
7	NON RECEPT OF SHARE CERTIFICATES		50	50									
3	NECS MANDATE		49	49									
9	NOMINATION		33	33									
10	INTIMATION OF CHANGE OF ADDRESS		3	3									
1	NON RECEIPT OF ANNUAL REPORT		2	2									
	Total		1677	1677							6	6	i 0
_	Note:												
	*Complaints received directly inclu ** Complaints thru statutory autho										cessary actio		
	Thanking you,												
	For Data Software Research Co. Pvt. Ltd												
	(S Chandrasekaran)												
	Manager (Capital Issues Division)												

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